

Quality Control/ Quality Assurance (QC/QA)

Quality Control is a system for the maintenance of proper standards in manufactured goods, esp. by periodic inspection of the product. While **assurance** is a statement or indication that **inspires confidence**...

At Bowser-Morner, **quality** is a top priority exemplified by our collective commitment to our corporate **Quality Assurance** program. Our program keeps us in compliance with recognized standards along with our active participation in independent accreditation/certification programs. Bowser-Morner is proud to have **A2LA** accreditation (Certificate Nos. 0071.03, 0071.04 and 0071.05).

Bowser-Morner offers a variety of services to assist your company in developing and maintaining a solid **quality assurance** plan so that you can present a **system of proper standards** to your clients, or auditing agencies that backs up your efforts and **inspires confidence** in your products and services.



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Quality Assurance

Quality Control



**BOWSER
MORNER**®
Quality Since 1911

Quality Control/Quality Assurance

programs are essential to your business' development and growth. ISO, QS and other quality specifications are geared toward improving business processes and the manufacturing of goods. Maintaining a quality system is a difficult and time consuming operation. Bowser-Morner will assist you in maintaining and improving your efforts to fulfill quality statements for your business.

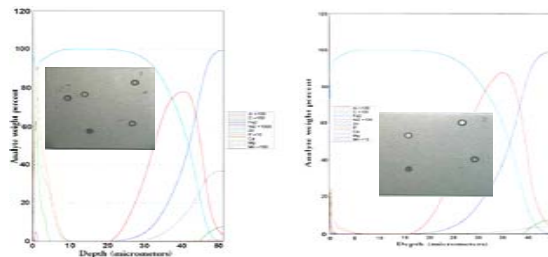


Calibration of your measuring and testing equipment for mechanical, dimensional, thermodynamic, time and electrical requirements by our A2LA accredited calibration laboratory (Certification No. 0071.05) is one way to maintain a "paper trail" of your commitment to a sound Quality Statement. Bowser-Morner is prepared to not only assist you in starting that procedure, but to continue with the necessary, annual updates. We'll even remind you when it's time.

Our Analytical Services Laboratory is able to perform chemical and physical analyses of your materials and parts to determine if what you received or manufactured is what it was specified to be.



We offer general chemistry by wet, atomic absorption and inductively coupled plasma techniques. When you experience a material or process failure, we can help you find out what went wrong by using equipment such as our Scanning Electron Microscope (SEM) or our Energy Dispersive X-Ray Spectrometer (EDS). If you have a coating problem or just need to verify the quality or quantity of a coating, we offer several methods including Quantitative Depth Profiling (QDP).



If you need physical confirmation or verification of your parts or product, we can provide hardness, tensile strength and impact testing.

Need to know your products lifecycle? We can help there, too!

Now that you have the information you need, what do you do next? Mark Bingman, Manager of our Quality Assurance Department will be glad to help guide you through the process. And if anything should pop up unexpectedly, give him a call-chances are he'll be able to answer your question and recommend the necessary adjustment(s).

Questions?

- ✓ Where do I start?
- ✓ How do I organize the information?
- ✓ Who do I talk to for help?

Answer!

Contact Bowser-Morner, Inc.! We've been dealing with Quality Control and Quality Assurance issues since 1911 and *"we're in business to help your business succeed."*

